

# Charlotte Department of Transportation (CTS)

600 East Fourth Street  
Charlotte, NC 28202-2858  
(704)336-3886

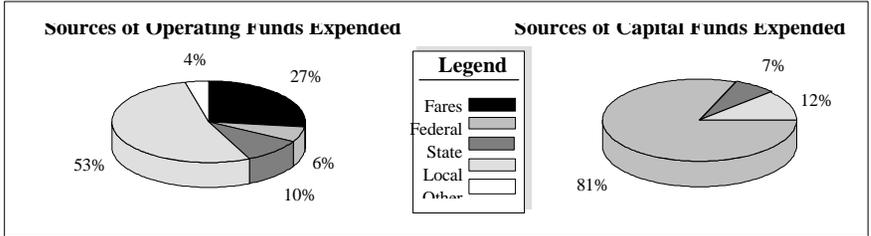
Chief Executive Officer: J.G. Humphrev.  
Director  
ID Number: 4008

## System Wide Information

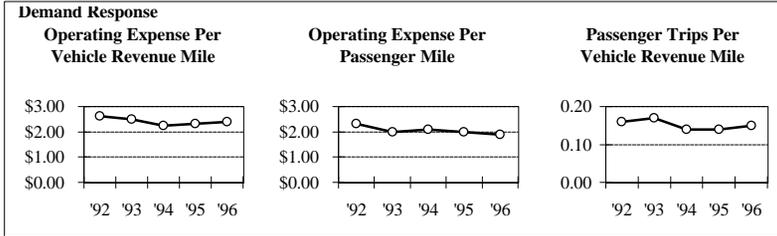
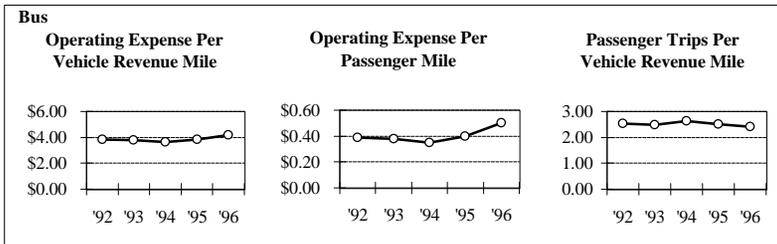
## Modal Information

General Information	Financial Information					
<b>Urbanized Area (UZA) Statistics - 1990 Census</b>						
<b>Charlotte, NC</b>						
Square Miles	242					
Population	455,597					
Population Ranking Out of 405 UZ's	65					
<b>Service Area Statistics</b>						
Square Miles	225					
Population	488,325					
<b>Service Consumption</b>						
Annual Passenger Miles	44,895,996					
Annual Unlinked Trips	11,764,849					
Average Weekday Unlinked Trips	40,185					
Average Saturday Unlinked Trips	19,747					
Average Sunday Unlinked Trips	9,149					
<b>Service Supplied</b>						
Annual Vehicle Revenue Miles	5,909,656					
Annual Vehicle Revenue Hours	425,324					
Total Fleet	240					
Vehicles Operated in Maximum Serv	182					
Base Period Requirement	69					
<b>Vehicles Operated in Maximum Service</b>						
	Directly Operated Transportation	Purchased Transportation		Rolling Stock	Facilities and Other	Total
Bus	128	6	Bus	\$465,354	\$1,582,872	\$2,048,226
Demand Response	27	0	Demand Respon	555,329	5,041	560,370
Vanpool	21	0	Vanpool	164,757	2,578	167,335
<b>Total</b>	<b>176</b>	<b>6</b>	<b>Total</b>	<b>\$1,185,440</b>	<b>\$1,590,491</b>	<b>\$2,775,931</b>

Sources of Operating Funds Expended		Sources of Capital Funds Expended	
Passenger Fares	\$5,980,770	Local Funds	\$337,217
Local Funds	11,659,309	State Funds	199,760
State Funds	2,163,956	Federal Assistance	2,238,954
Federal Assistance	1,295,794	<b>Total Capital Funds Expended</b>	<b>\$2,775,931</b>
Other Funds	906,583		
<b>Total Operating Funds Expended</b>	<b>\$22,006,412</b>		
<b>Summary of Operating Expenses</b>		<b>Uses of Capital Funds</b>	
Salaries/Wages/Benefits	\$14,949,820	Rolling Stock	\$1,582,872
Materials & Supplies	3,246,246	Facilities and Other	\$1,590,491
Purchased Transportation	437,067		
Other Operating Expenses	3,352,895		
<b>Total Operating Expenses</b>	<b>\$21,986,028</b>		
Reconciling Cash Expenditures	\$24,980		



Characteristics	Bus	Demand Response	Vanpool
Operating Expense	\$20,020,900	\$1,884,773	\$80,355
Capital Funding	\$2,048,226	\$560,370	\$167,335
Annual Passenger Miles	40,179,550	1,001,462	3,714,984
Annual Vehicle Revenue Miles	4,782,160	786,288	341,208
Annual Unlinked Trips	11,512,975	114,282	137,592
Average Weekday Unlinked Trips	39,236	403	546
Annual Vehicle Revenue Hours	361,731	51,497	12,096
Fixed Guideway Directional Route Miles	0.0	N/A	N/A
Total Fleet	169	41	30
Average Fleet Age in Years	9.9	3.6	3.9
Vehicles Operated in Maximum Service	134	27	21
Peak to Base Ratio	1.9	N/A	N/A
Percent Spares	26%	52%	43%
<b>Performance Measures</b>			
<b>Service Efficiency</b>			
Operating Expense/Vehicle Revenue Mile	\$4.19	\$2.40	\$0.24
Operating Expense/Vehicle Revenue Hour	\$55.35	\$36.60	\$6.64
<b>Cost Effectiveness</b>			
Operating Expense/Passenger Mile	\$0.50	\$1.88	\$0.02
Operating Expense/Unlinked Passenger Trip	\$1.74	\$16.49	\$0.58
<b>Service Effectiveness</b>			
Unlinked Passenger Trips/Vehicle Revenue M	2.41	0.15	0.40
Unlinked Passenger Trips/Vehicle Revenue H	31.83	2.22	11.38



Source: 1996 National Transit Database