

Benton Harbor-Twin Cities Area Transportation Authority (DIAL-A-RIDE)

275 East Wall Street
 Benton Harbor, MI 49022
 (616)927-2268

Chief Executive Officer: Wilbert Brown.
 Executive Director
 ID Number: 5132

System Wide Information

Modal Information

General Information	Financial Information					
Urbanized Area (UZA) Statistics - 1990 Census						
Benton Harbor, MI						
Square Miles	33					
Population	57,744					
Population Ranking Out of 405 UZ's	351					
Service Area Statistics						
Square Miles	14					
Population	24,700					
Service Consumption						
Annual Passenger Miles	467,936					
Annual Unlinked Trips	139,978					
Average Weekday Unlinked Trips	505					
Average Saturday Unlinked Trips	264					
Average Sunday Unlinked Trips	0					
Service Supplied						
Annual Vehicle Revenue Miles	338,800					
Annual Vehicle Revenue Hours	29,162					
Total Fleet	20					
Vehicles Operated in Maximum Serv	16					
Base Period Requirement	2					
Vehicles Operated in Maximum Service						
	Directly Operated Transportation	Purchased Transportation		Rolling Stock	Facilities and Other	Total
Bus	2	0	Bus	\$207,767	\$57,393	\$265,160
Demand Response	14	0	Demand Respon	0	0	0
Total	16	0	Total	\$207,767	\$57,393	\$265,160
Sources of Operating Funds Expended		Sources of Capital Funds Expended				

Characteristics	Bus	Demand Response
Operating Expense	\$116,430	\$781,404
Capital Funding	\$265,160	\$0
Annual Passenger Miles	110,822	357,114
Annual Vehicle Revenue Miles	49,368	289,432
Annual Unlinked Trips	27,630	112,348
Average Weekday Unlinked Trips	97	408
Annual Vehicle Revenue Hours	3,562	25,600
Fixed Guideway Directional Route Miles	0.0	N/A
Total Fleet	3	17
Average Fleet Age in Years	1.0	2.8
Vehicles Operated in Maximum Service	2	14
Peak to Base Ratio	1.0	N/A
Percent Spares	50%	21%
Performance Measures		
Service Efficiency		
Operating Expense/Vehicle Revenue Mile	\$2.36	\$2.70
Operating Expense/Vehicle Revenue Hour	\$32.69	\$30.52
Cost Effectiveness		
Operating Expense/Passenger Mile	\$1.05	\$2.19
Operating Expense/Unlinked Passenger Trip	\$4.21	\$6.96
Service Effectiveness		
Unlinked Passenger Trips/Vehicle Revenue M	0.56	0.39
Unlinked Passenger Trips/Vehicle Revenue H	7.76	4.39
Bus		
Operating Expense Per Vehicle Revenue Mile	Operating Expense Per Passenger Mile	Passenger Trips Per Vehicle Revenue Mile
Demand Response		
Operating Expense Per Vehicle Revenue Mile	Operating Expense Per Passenger Mile	Passenger Trips Per Vehicle Revenue Mile

Source: 1996 National Transit Database