

# Phoenix-Glendale Dial-A-Ride

5850 West Glendale Avenue  
 Glendale, AZ 85301  
 (602)930-2940

Chief Executive Officer: James A. Book,  
 Director, Transportation  
 ID Number: 9034

## System Wide Information

## Modal Information

General Information	Financial Information	Characteristics	Demand Response
<b>Urbanized Area (UZA) Statistics - 1990 Census</b> <b>Phoenix, AZ</b> Square Miles 741 Population 2,006,239 Population Ranking Out of 405 UZA's 14	<b>Sources of Operating Funds Expended</b> Passenger Fares \$68,704 Local Funds 0 State Funds 1,090,485 Federal Assistance 54,353 Other Funds 0 <b>Total Operating Funds Expended \$1,213,542</b>	<b>Operating Expense</b> \$1,213,542 <b>Capital Funding</b> \$328,335 Annual Passenger Miles 411,732 Annual Vehicle Revenue Miles 272,909 Annual Unlinked Trips 68,622 Average Weekday Unlinked Trips 275 Annual Vehicle Revenue Hours 19,079 Fixed Guideway Directional Route Miles N/A Total Fleet 15 Average Fleet Age in Years 2.7 Vehicles Operated in Maximum Service 12 Peak to Base Ratio N/A Percent Spares 25%	<b>Demand Response</b> Operating Expense/Vehicle Revenue Mile \$4.45 Operating Expense/Vehicle Revenue Hour \$63.61
<b>Service Area Statistics</b> Square Miles 53 Population 182,000	<b>Summary of Operating Expenses</b> Salaries/Wages/Benefits \$985,566 Materials & Supplies 95,499 Purchased Transportation 0 Other Operating Expenses 132,477 <b>Total Operating Expenses \$1,213,542</b>	<b>Performance Measures</b> <b>Service Efficiency</b> Operating Expense/Vehicle Revenue Mile \$4.45 Operating Expense/Vehicle Revenue Hour \$63.61	<b>Cost Effectiveness</b> Operating Expense/Passenger Mile \$2.95 Operating Expense/Unlinked Passenger Trip \$17.68
<b>Service Consumption</b> Annual Passenger Miles 411,732 Annual Unlinked Trips 68,622 Average Weekday Unlinked Trips 275 Average Saturday Unlinked Trips 0 Average Sunday Unlinked Trips 0	<b>Total Operating Funds Expended \$1,213,542</b> Reconciling Cash Expenditures \$644,750	<b>Cost Effectiveness</b> Operating Expense/Passenger Mile \$2.95 Operating Expense/Unlinked Passenger Trip \$17.68	<b>Service Effectiveness</b> Unlinked Passenger Trips/Vehicle Revenue Mile 0.25 Unlinked Passenger Trips/Vehicle Revenue Hour 3.60
<b>Service Supplied</b> Annual Vehicle Revenue Miles 272,909 Annual Vehicle Revenue Hours 19,079 Total Fleet 15 Vehicles Operated in Maximum Service 12 Base Period Requirement 0	<b>Sources of Capital Funds Expended</b> Local Funds \$0 State Funds 68,619 Federal Assistance 259,716 <b>Total Capital Funds Expended \$328,335</b>	<b>Service Effectiveness</b> Unlinked Passenger Trips/Vehicle Revenue Mile 0.25 Unlinked Passenger Trips/Vehicle Revenue Hour 3.60	<b>Operating Expense Per Vehicle Revenue Mile</b> 
<b>Vehicles Operated in Maximum Service</b> Demand Response 12 Directly Operated 12 Purchased Transportation 0	<b>Uses of Capital Funds</b> Demand Response \$0 Rolling Stock \$0 Facilities and Other \$328,335 Total \$328,335	<b>Operating Expense Per Passenger Mile</b> 	<b>Passenger Trips Per Vehicle Revenue Mile</b> 
<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <b>Sources of Operating Funds Expended</b>  </div> <div style="text-align: center;"> <b>Sources of Capital Funds Expended</b>  </div> </div>			