

General Information

Urbanized Area (UZA) Statistics - 2000 Census

Springfield, MA-CT	
Square Miles	309
Population	573,610
Population Ranking out of 465 UZAs	60
Other UZAs Served	

Service Area Statistics

Square Miles	302
Population	551,543

Service Consumption

Annual Passenger Miles	39,374,674
Annual Unlinked Trips	10,923,192
Average Weekday Unlinked Trips	37,418
Average Saturday Unlinked Trips	15,025
Average Sunday Unlinked Trips	3,732

Service Supplied

Annual Vehicle Revenue Miles	8,139,596
Annual Vehicle Revenue Hours	632,097
Vehicles Operated in Maximum Service	308
Vehicles Available for Maximum Service	363
Base Period Requirement	96

Financial Information

Fare Revenues Earned \$4,642,499

Sources of Operating Funds Expended		
Fare Revenues	(15%)	\$4,642,499
Local Funds	(17%)	5,495,090
State Funds	(42%)	13,246,377
Federal Assistance	(14%)	4,404,020
Other Funds	(13%)	4,062,887
Total Operating Funds Expended		\$31,850,873

Sources of Capital Funds Expended		
Local funds	(0%)	\$0
State Funds	(0%)	0
Federal Assistance	(100%)	6,619,326
Other Funds	(0%)	0
Total Capital Funds Expended		\$6,619,326

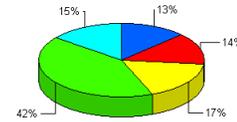
Summary of Operating Expenses

Salary, Wages and Benefits	\$1,281,907
Materials and Supplies	68,957
Purchased Transportation	25,794,381
Other Operating Expenses	468,576
Total Operating Expenses	\$27,613,821
Reconciling Cash Expenditures	\$4,237,052

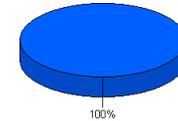
Vehicles Operated in Maximum Service and Uses of Capital Funds

	Directly Operated	Purchased Transportation ¹	Revenue Vehicles	Systems and Guideways	Facilities and Stations	Other	Total
Bus	0	158	\$882,896	\$421,390	\$3,726,833	\$171,754	\$5,202,873
Demand Response	0	150	\$1,416,453	\$0	\$0	\$0	\$1,416,453
Total	0	308	\$2,299,349	\$421,390	\$3,726,833	\$171,754	\$6,619,326

Sources of Operating Funds Expended



Sources of Capital Funds Expended

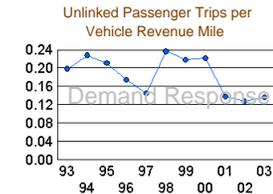
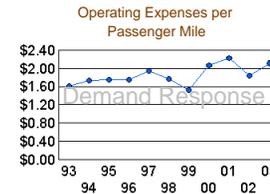
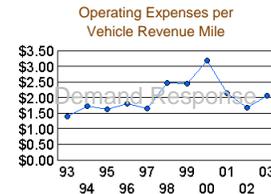
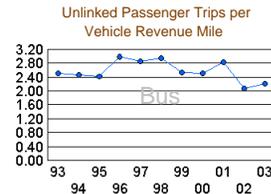
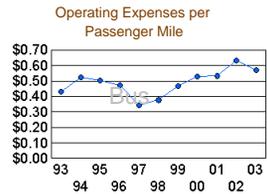
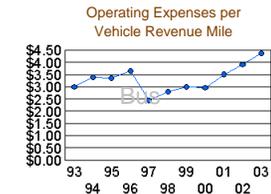


Modal Characteristics

	Operating Expenses ¹	Fare Revenues ¹	Uses of Capital Funds	Annual Passenger Miles	Annual Vehicle Revenue Miles	Annual Unlinked Trips	Annual Vehicle Revenue Hours	Fixed Guideway Directional Route Miles	Vehicles Available for Maximum Service	Average Fleet Age in Years	Vehicles Operated in Maximum Service	Peak to Base Ratio	Percent Spares
Bus	\$20,603,320	\$4,344,034	\$5,202,873	36,048,265	4,717,822	10,458,379	355,432	0.0	190	8.1	158	1.53	20%
Demand Response	\$7,010,501	\$298,465	\$1,416,453	3,326,409	3,421,774	464,813	276,665	N/A	173	3.6	150	N/A	15%

Performance Measures

	Service Efficiency Operating Expense per Vehicle Revenue Mile	Cost Effectiveness Operating Expense per Passenger Mile	Service Effectiveness Unlinked Passenger Trips per Vehicle Revenue Mile
Bus	\$4.37	\$0.57	2.22
Demand Response	\$2.05	\$2.11	0.14



¹ Excludes data for purchased transportation reported separately